HOW TO DO IT?

If, at the time of enrollment for PPK, Esaliens received from your employer:

- your email address your LOGIN (customer number) will be automatically sent to you by email, or
- your cell phone number your LOGIN (customer number) will be automatically sent to you via SMS

In the email/SMS message you will also find information on how to log into the website.

IF NO TELEPHONE NUMBER OR EMAIL ADDRESS WAS PROVIDED IN THE PPK ENROLLMENT APPLICATION

You can access the Esaliens24 website:

- 1. Call the helpline.
- 2. You will receive a one-time password at your mailing address.
- 3. After receiving a letter with the one-time password, contact the helpline again and place an order to add an email address / cell phone number, after which you will receive a customer number to log into Esaliens24.

CLICK, CLICK! SEE HOW SIMPLE IT IS



HOW DOES IT WORK?

If you have your customer number:

1) go to the www.Esaliens24.pl platform

2) set up your login password by clicking on **Enable access** and then follow the instructions



COMFORTABLY AND EASY

Esaliens24 application to manage your savings. Download Esaliens24 from IOS or Android.





ON ESALIENS24 YOU CAN ACCESS:



- history of deposits to PPK
- PPK maintenance agreement entered into on your behalf by your Employer
- ✓ confirmation of PPK maintenance agreement
- ✓ annual PPK account statements

ON ESALIENS24 YOU CAN:

- 🗸 swap funds
- V make a refund
- update your data, e.g. mailing address
- \checkmark name the persons entitled to assets held in PPK

Esaliens24 also offers many other useful and convenient functionalities. Their full list may be found at www.esaliens.pl in the Esaliens24 Website Regulations.

CALL! CHECK, MANAGE AND INVEST. INTERACTIVE VOICE RESPONSE (IVR)

IVR offers telephone access to information about participation in Esaliens funds **24 hours a day, 7 days a week** and the possibility to place orders by telephone during Customer Service Centre business hours.

To use IVR you need:

- Login (Customer Number) the User's unique identification number (the same one you have for Esaliens24)
- **PIN** personal identification number for orders authorization

HOW TO DO IT?

- $\bullet\,$ Login (Customer number) is the same for Esaliens24 and IVR
- If you want to place orders by telephone, order your IVR PIN by calling the helpline

IN IVR YOU CAN CHECK:

- the current value of participation units of Esaliens funds
- V current balances on your registers
- \checkmark a history of transactions performed on the registers

IN IVR YOU CAN:

- 👽 swap funds
- 🗸 make a refund from PPK
 - withdraw funds from PPK
- 🖊 update your data, e.g. mailing address

IVR - PERSONALIZED MENU. You can customize the IVR menus to meet your needs and quickly access frequently used information.

STAY IN TOUCH!

HELPLINE (Mon-Fri^{8am} to^{6pm})

- 801 12 22 12
 (+48) 22 640 06 40
- (+48) 22 310 96 40
- (+40) ZZ 310 90 40



info@esaliens.pl



www.esaliens.pl

Telephone charges depend on your telephone operator's rates. You can use the online tool made available by ESALIENS Towarzystwo Funduszy Inwestycyjnych SA after you obtain access and log in. You can find the detailed terms and conditions of use of these services, including their availability and a list of orders which can be submitted and currently applicable office hours of the Customer Service Centre at www.esaliens.pl ("Esaliens24 Website Regulations" and "Terms of Use of Interactive Voice Response System"), or obtain them by calling the helpline.



